

Docket No. AUS9-2000-0489-US1

ABSTRACT OF THE DISCLOSURE**BUSINESS SYSTEMS MANAGEMENT: REALIZING END-TO-END
ENTERPRISE SYSTEMS MANAGEMENT SOLUTION**

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A method for integrating the IT components which support a business process into a single end-to-end management platform is provided. The method comprises decomposing a business process into a set of enabling 10 applications and then documenting the technology elements and support organizations which are necessary to execute those enabling applications. The required monitors for the business process enabling technology can be deployed which will allow the mapping of technology problems to 15 business problem and the development of correlation rules. This information is then used to develop an end-to-end business process event management (or other system management disciplines such as performance management) platform, which can be integrated into any 20 preexisting event management process. In one embodiment of the present invention, the event management platform can be constructed between several business entities.

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